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## FIRE 0080 - INTRODUCTION TO PUBLIC SAFETY DISPATCH

## **Catalog Description**

Also known as ADMJ 78 and HSCI 80 Hours: 54 lecture

Description: Overview of the critical role of the Public Safety Dispatcher as first point-of-contact for coordinating emergency responses; exploration of advancements in telecommunications and emergency notifications systems; use of proper radio codes and crisis-intervention techniques used to calm and communicate with distraught callers; awareness of job requirements and hiring process for career pathways in Public Safety Dispatching. (CSU)

## Course Student Learning Outcomes Effective Term Course Type Contact Hours Outside of Class Hours Total Student Learning Hours Course Objectives General Education Information

- Approved College Associate Degree GE Applicability
- · CSU GE Applicability (Recommended-requires CSU approval)
- · Cal-GETC Applicability (Recommended Requires External Approval)
- · IGETC Applicability (Recommended-requires CSU/UC approval)

Articulation Information
Methods of Evaluation
Repeatable
Methods of Instruction
Typical Out of Class Assignments
Reading Assignments
Writing, Problem Solving or Performance
Other (Term projects, research papers, portfolios, etc.)
Required Materials
Other materials and-or supplies required of students that contribute to the cost of the course.