

# STUDENT SERVICES AND RESOURCES

## Bookstores

The Sierra College bookstores are committed to providing the highest quality service to meet the needs of students, faculty, staff and the community of Sierra College.

Textbooks for classes at all campuses may be ordered online at the bookstore web page (<http://sierra.bncollege.com>). Sierra College merchandise, including t-shirts, sweatshirts, and Wolverine gift items may also be ordered online. Refund/return policy information is available at any location.

## Selling Books

Books may be sold back at any time for up to 50% of the original selling price. The best time to sell is at the end of each semester when the bookstore purchases textbooks for the upcoming term. A Sierra College Student Body ID is required. No receipt is necessary and it doesn't matter where the books were purchased. Instructor and international editions cannot be sold.

## Rocklin Campus Bookstore Hours and Information

Monday—Thursday, 7:30 a.m.–6:30 p.m., Friday, 7:30 a.m.–12:00 p.m. Extended hours—first and last week of each semester; check the website for current hours. For further information call (916) 660-8200.

## Nevada County Campus Bookstore Hours and Information

The NCC bookstore will be open on a limited basis for the first 3 weeks as well as the last week of each semester. For further information call (530) 274-5305.

## Tahoe-Truckee Campus Bookstore Services

Books for Tahoe-Truckee classes are available at the Rocklin Campus Bookstore or can be ordered online. Orders for Tahoe-Truckee students must be shipped to the customer street address (no P.O. Boxes) or picked up at the Rocklin campus. For further information call (916) 660-8200.

## Cafeteria/Campus Dining

The Rocklin campus cafeteria is housed in the Campus Center. Hot and cold food service available in the cafeteria includes: deli bar, grill, pizza and a coffee bar. Hours are subject to change; see the website for current hours.

The Nevada County campus cafeteria, located in the "C" building, provides a variety of food services Monday through Thursday, including vending machines.

## CalWORKs

The CalWORKs program provides support services focused on helping Temporary Assistance for Needy Families (TANF)/cash aid recipient students obtain the necessary education and skills to begin and enhance their career growth and achieve long-term economic self-sufficiency. The program provides eligible students with counseling, work study opportunities for on-campus employment, assistance with campus services and referrals to public and private agencies as needed. The CalWORKs program objective is to assist students in achieving their educational and occupational goals. CalWORKs students may contact the Sierra College CalWORKs office at (916) 660-7367 or (530) 274-5322 in order to ensure

that they meet their county CalWORKs requirements and can remain at Sierra College for educational training. Sierra College CalWORKs is not part of the county welfare department.

## Career Resources and Services

Career Resources and Services partners with students, faculty and staff, and industry professionals to facilitate connections that support students' career preparation. The department provides resources to help students gain career experience, guide students through the steps to earn credit for an internship, and support students in developing employability skills such as resume and cover letter writing. We maintain up-to-date online resources, provide individual assistance, facilitate workshops, and host on-campus events. Our goal is to empower students with knowledge and equip them with tools to achieve their career goals.

Career Resources and Services is located on the Rocklin Campus in J-8. For additional information, please visit the website (<https://www.sierracollege.edu/student-services/career-connections>) or contact (916)660-7481 or [careerconnections@sierracollege.edu](mailto:careerconnections@sierracollege.edu) or the Nevada County Campus Counseling Office at (530)274-5294.

## Child Development Services

Sierra College partners with several educational agencies to provide child development programs for college students and the local community.

Sierra College Child Development Centers serve as teacher training lab sites for Sierra College students who are pursuing careers working with children and families. All centers are staffed by certificated, nurturing teachers who view learning as an active, engaging process that provides ample opportunities for exploration, hands-on experiences, and decision-making in a content rich setting.

Sierra College, in partnership with the Placer County Department of Education, Early Childhood Education Department, offers State Preschool programs at no cost to income eligible families. These programs, serving 3-5 year-olds, are offered on the College's Rocklin Campus, the "Little Blue House" in Lincoln and at Rock Creek Elementary School in Auburn. State Preschools operate a three-hour morning and three-hour afternoon session, with full-day options at Rock Creek.

The Sierra College Nevada County Campus Child Development Center, in partnership with the Nevada County Superintendent of Schools, offers two programs at no cost to income eligible families. The State Preschool/Head Start program is offered for seven hours a day, and the toddler program for 18–36 month-olds is offered year round with full-day care.

For hours of operation and further information, contact the following:

- Placer County Office of Education, Early Childhood Education: (530) 745-1380
- Nevada County Campus Child Development Center, Grass Valley: (530) 274-5350

## Cooperative Agencies Resources for Education (CARE)

The CARE program provides services for those EOPS students who are single heads of household, receiving CalWORKs cash aid, and have at least one child under the age of fourteen. Students may also be eligible if a dependent child in the family receives CalWORKs cash aid.

CARE students may receive, in addition to the services provided to EOPS students, an additional financial aid grant to be used for educationally

related expenses such as child care, textbooks/school supplies, and transportation. Contact the Rocklin EOPS office at (916) 660-7366, or the Nevada County EOPS office at (530) 274-5306 for further information and application assistance.

## Counseling Services

Sierra College counselors provide academic advising, career, transfer, personal, and crisis counseling to students. Typical areas of concern to students are choosing majors or careers that are appropriate to their interests, abilities and values; coping with personal problems that may be causing stress; and selecting courses in the proper sequence to meet requirements and educational goals. Counselors also teach classes designed to facilitate personal growth, college success and career exploration. See the Personal Development department in this catalog.

In-person counseling is available by appointment and on a drop-in basis at each of the following locations. For appointment information call:

Rocklin Campus (916) 660-7400  
Nevada County Campus (530) 274-5303  
Tahoe-Truckee Campus (530) 550-2225

Online counseling services are available through the online counseling center on the website.

## Disabled Students Programs and Services

The primary mission of Disabled Student Programs and Services (DSPS) is to promote student success among students with disabilities by the provision of disability specific counseling and academic accommodations that allow them to compete on a "level playing field" with non-disabled students. DSPS consists of three main components: 1) Disabled Student Services (DSS) which provides counseling services and accommodations; 2) Learning Opportunity Center (LOC) which provides support for students with learning disabilities (LD), assessment for LD, and resources; and 3) Assistive Computer Technology (ACT) which provides instructional material in accessible format and other alternate media services as appropriate to students with disabilities.

- For the Rocklin Campus or Roseville Center, call (916) 660-7460.
- For the Nevada County Campus or Tahoe-Truckee Campus, call (530) 274-5330.

## Distance Learning Courses

Distance learning courses are full-credit courses which allow students to complete college studies from the convenience of their own home. These courses are especially appealing to students with busy schedules who have a difficult time coming to campus on a regular basis. Online courses may be accessed from anywhere at anytime through an Internet connection. Instructors typically distribute course content on a weekly basis and require students to maintain a high level of interaction throughout the course. Hybrid courses, which are a combination of online and on-ground formats, are also offered.

Distance learning support is located in the Learning Resource Center on the Rocklin and Nevada County campuses, and in the library on the Tahoe-Truckee campus. For more information, go to <http://www.sierracollege.edu/distancelearning>.

## Extended Opportunity Programs and Services (EOPS)

EOPS is a student success program that provides access to a college education and assistance with reaching an educational/career goal for those individuals affected by language, economic and social disadvantages. Eligible students may receive academic, career and personal counseling, specialized orientation, free tutoring, financial aid assistance, priority registration, help with the cost of books, transportation assistance, cafeteria meal cards and other services designed to support the student to stay in school and achieve their goals. Prescriptive/comprehensive Student Educational Plans (SEP) are developed for each EOPS student as part of the specialized counseling services provided by the program.

Students must meet certain income and educationally disadvantaged criteria to receive services. Contact the Rocklin EOPS office at (916) 660-7366, the Nevada County EOPS office at (530) 274-5306, or go to the EOPS web page (<http://www.sierracollege.edu/student-services/support-programs/eops.php>) for further information.

## Food Pantry

The Food Pantry is open to all Sierra College students experiencing food insecurity regardless of income. The Food Pantry's stock consists of non-perishable items such as cereal, canned goods, pasta, peanut butter, etc. For more information contact Campus Life at (916) 660-7380, or visit the Food Pantry website (<https://www.sierracollege.edu/student-services/campus-life/pantry.php>).

## Guardian Scholars

The Guardian Scholars program for former foster youth provides services that include, counseling, textbook assistance, on-campus housing, care packs, college transfer assistance, and more.

## Health Services

Sierra College Health Centers offer a wide variety of services. Nurse practitioners, licensed therapists, and a physician staff the clinics. Students are encouraged to utilize these services, which include:

- Education about healthy living and disease prevention
- Evaluation and treatment of students, who are ill, injured or need family planning
- Referrals to on-campus and community resources
- Laboratory testing
- Mental health therapy
- Immunizations
- Physical examinations.

Students must be registered in and actively attending classes to be eligible for services at a health center.

The Rocklin Campus Health Services Clinic is located in the Winstead Center. For further information call (916) 660-7490.

The Nevada County Campus Health Services Clinic is located in N3-101. For further information call (530) 274-5317.

## Housing

Sierra College is one of the few community colleges in California that offers the unique experience of residence hall community living on our Rocklin campus. North Hall is a two-story co-ed residence hall. A total of

121 students live in double occupancy rooms; two double rooms share a bathroom. Facilities that are available for residents include a large recreation room, kitchenette and laundry room. Basic utilities are included as well as a meal plan for use in the cafeteria and select restaurants off-campus. In-room telephones and cable services are not included. Since campus housing is limited, Housing Interest Forms should be submitted as early as possible. Campus Housing Interest Forms and information may be obtained by calling the Housing office at (916) 660-7389 or online at [www.sierracollege.edu/housing](http://www.sierracollege.edu/housing) (<http://www.sierracollege.edu/housing>). The Housing office is located in the Z Building.

## Learning Opportunity Center

Sierra College offers a strong support program for students with verified learning disabilities. Services are provided to assist students in developing the skills they need to meet the academic demands of college and benefit fully from their educational experience.

A learning disability affects the information processing systems of individuals with average or above intelligence. This interference may affect intake, retention, retrieval, or expression of information. Students who have not yet been identified as being eligible for services as adults with a learning disability are evaluated individually through the LRDS 0610 assessment course.

The Learning Opportunity Center also offers resources for learning strategies, individual appointments to help students identify steps for improvement, screenings to indicate the possibility of ADHD, and referrals to other departments as needed for student support.

For further information regarding this program please call the Rocklin campus at (916) 660-7452, or the Nevada County campus at (530) 274-5330.

## Learning Resource Center

The Rocklin campus Learning Resource Center includes the library and Learning Commons, which provide a myriad of services including technology help, textbook reserves, and research and writing consultations and assistance. Within the space, students can take advantage of over 80 open-access computers, as well as collaborative working spaces, group study rooms, and quiet study areas. The library collection consists of over 85,000 print and 140,000 electronic books, and around-the-clock access to magazines, journals, newspapers, streaming films, and eBooks through subscription databases. Librarians are available to assist students in-person and online with research questions. The library website (<https://www.sierracollege.edu/library>) also offers online research guides and information literacy tutorials.

While classes are in session during the fall and spring semesters, the Rocklin campus library is open Monday through Thursday from 7:30 a.m. to 8:00 p.m., Friday from 7:30 a.m. to 4:00 p.m., and Sunday from 12:00 p.m. to 8:00 p.m. These hours vary during the summer sessions and holiday weeks; see the library website (<https://www.sierracollege.edu/library>) for current hours.

The Nevada County campus library occupies a two-story building and provides a full range of library services, as well as serving as the campus testing center. A faculty librarian is at the reference desk most of the library's open hours. The open stack book and media collections shelve 15,000 titles and 30 print periodicals. Computers are available for research and homework. The library is open during the fall and spring semesters

Monday through Thursday, 9:00 a.m. to 6:30 p.m. and Friday, 9:00 a.m. to 12:00 p.m. Summer session and holiday week hours are as announced.

The Tahoe-Truckee campus provides a range of library services in the Learning Center. While fall and spring classes are in session, hours are Monday through Thursday from 10:00 a.m. to 6:30 p.m. and by appointment.

## NextUp (CAFYES)

NextUp, also known as CAFYES (Cooperating Agencies Foster Youth Educational Support) provides enhanced support and services to eligible current and former foster youth attending Sierra College. The additional services may include:

- Housing Assistance Grant
- Monthly NextUp (CAFYES) Grant
- Emergency Shelter Assistance
- Additional funds to buy required textbooks/materials
- Additional funds to buy school supplies
- Monthly Disbursements of: Grocery Food Cards, Meal Cards, Gas Cards or Bus Passes
- Transportation Assistance
- Specialized Counseling and Supportive Success Coach-Advocate

## On-Campus Student Jobs

The Financial Aid offices at the Rocklin and Nevada County campuses assist currently enrolled Sierra College students in obtaining part-time jobs on campus. Currently, the college offers three on-campus employment programs. These are:

- Federal Work Study—Students must qualify under Federal guidelines by completing the FAFSA.
- District Student Help—This program is to assist students who do not qualify for Federal Work Study. Students must be enrolled in at least six units and maintain a 2.0 GPA.
- CalWORKs Work Study—Students must be currently receiving TANF or CalWORKs Assistance.

All programs pay on the student employee wage scale. Each program has special enrollment and academic requirements.

For further information regarding these programs, contact the Rocklin campus Financial Aid office at (916) 660-7317 or the Nevada County campus Financial Aid office at (530) 274-5346.

## Parking and Security Services

The District Parking and Security Services office is located in building Xt, Room 1 on the Rocklin campus. Parking and Security Services at the Nevada County campus is located in the N1 building. Security Officers are responsible for enforcing parking regulations, responding to emergencies, locking/unlocking facilities, providing public assistance, and providing security escorts. Information regarding security policies and campus crime statistics, as required by the Clery Act, is available online at [www.sierracollege.edu/about-us/admin-services/security/index.php](http://www.sierracollege.edu/about-us/admin-services/security/index.php) (<http://www.sierracollege.edu/about-us/admin-services/security>).

Dial 911 for an emergency, or dial extension 7120 for a non-emergency, from any of the help phones located throughout the Rocklin and Nevada County campuses. To contact the Rocklin office from non-campus phones, dial

(916) 660-7120. The Nevada County Campus Parking and Security Services office may be reached at (530) 274-5323.

## Placement and Testing Services

The Placement and Testing Services Center provides course placement, prerequisite clearance and make-Up testing.

The center serves all Sierra College students and provides accommodations for students with disabilities.

For further information please visit the testing web page (<https://www.sierracollege.edu/student-services/placement-testing>).

## Puente Program

Puente (Spanish for bridge) is a national model for student success and has provided tens of thousands of California students with the support to make college a reality. Students achieve success by graduating from Sierra College, enrolling in four-year colleges and universities, earning degrees, and eventually returning to the community as leaders and mentors to future generations. The Puente learning environment offers support in which students work one-on-one with a Counselor, English professor, and mentor to prepare for transfer. Coursework and cultural enrichment activities are included throughout the program and focus on the cultural experiences of the Mexican American/Latino community. The Puente Program is co-sponsored by the University of California and the California Community College Chancellor's Office. Applications and enrollment eligibility information (<https://www.sierracollege.edu/student-services/support-programs/puente.php>) are available on the Sierra College website or by contacting a campus Counseling department.

## RISE

RISE helps students who are attending college for the first time, providing success teams with Peer Mentors, academic Success Coaches, counselors, and a dedicated Financial Aid Specialist. RISE cohorts include Wonoti (Native American, Indigenous and Pacific Islander focus), Black Excellence (BE), Advancing Latina/o/x Achieving Success (ALAS), and the General Cohort.

## Sierra Promise

Sierra Promise is a commitment to provide local high schools students the opportunity to go to college. Students are encouraged to complete a FAFSA or California Dream Act Application, register for the maximum semester units for their education plan and participate in Summer Jam. In return, students receive guided assistance through the enrollment process, receive priority registration for their first semester, and are connected to student success programs for additional academic and financial resources. For additional information please visit the Sierra Promise website (<https://www.sierracollege.edu/student-services/support-programs/promise>).

## Student Engagement Centers

Sierra College offers three distinct Student Engagement Centers (SECs):

- the Cross Cultural Center;
- the Pride Center; and
- the Women and Gender Resource Center.

The SECs provide cross-cultural, LGBTQIA, and gender intersectional programs and services to historically marginalized, underserved, and underrepresented students. These spaces, within the larger community

of learners, provide leadership development training, student employment, and co-curricular activities beyond the classroom that support the academic experience for all students.

Please visit all three centers during the fall and spring semesters, Monday-Thursday 11:00 a.m. to 6:00 p.m. The Cross Cultural Center is located in K-1, the Pride Center is located in I-4, and the Women and Gender Resource Center is located in I-1.

For more information, contact the Student Engagement Center at (916) 660-7550 or email [sec@sierracollege.edu](mailto:sec@sierracollege.edu).

## Success Center

The Success Center aligns with Interest Areas, which are groups of related academic programs offered at Sierra College. Services are designed to bridge the gaps between continuing students' needs and the various campus resources, programs, and services Sierra College provides to help students succeed. Services include: tracking academic goals, exploring careers and interest areas, and assistance navigating Rocklin Campus programs and resources. The Success Center is located in the Learning Resource Center in room LR 444. For more information, contact the Success Center at (916) 660-7520, or email [successcenter@sierracollege.edu](mailto:successcenter@sierracollege.edu).

## Transfer Resources and Services

Transfer Resources and Services partners with students, faculty and staff, and 4-year university representatives to facilitate connections that support students' transfer preparation. We connect students with 4-year university representatives, share 4-year university resources and general transfer pathway information, and help students navigate the university transfer application process. We maintain up-to-date online resources, provide individual assistance, facilitate workshops, and host on-campus events. Our goal is to empower students with knowledge and equip them with tools to achieve their academic goals. Career and Transfer Connections is located on the Rocklin Campus in J-8.

For additional information, please visit the website (<https://www.sierracollege.edu/student-services/career-connections>) or contact (916)660-7481 or [transferservices@sierracollege.edu](mailto:transferservices@sierracollege.edu) ([careerconnections@sierracollege.edu](mailto:careerconnections@sierracollege.edu)) or the Nevada County Campus Counseling Office at (530)274-5294.

## TRiO Student Support Services

TRiO Student Support Services (TRiO SSS) is a federally funded program that helps students overcome class, social, and cultural barriers to education. TRiO supports first-generation college, low-income, and students with documented disabilities in achieving an associate degree and/or transferring to a four-year university. Eligible students may receive specialized academic counseling, personal counseling, a comprehensive academic map, priority registration, help with the cost of textbooks, campus tours to four-year universities, free additional tutoring, free off-campus events, a laptop, an educational technology loan, and education regarding budgeting for college. Students must meet specific eligibility requirements to be selected for services. For more information, contact the Sierra College TRiO office at (916) 660-7376, or go to the TRiO web page (<http://www.sierracollege.edu/student-services/support-programs/trio.php>).

## Tutorial Services

The Learning Center provides students with the academic support needed to achieve success. Free tutorial services are provided to students for classes in which they are enrolled at Sierra College.

Students do not need to be failing a class to request tutorial assistance; in fact, students very often seek tutor assistance to maintain understanding or to further expand their information base.

Academically strong students with effective communication skills who have received A's in their classes are encouraged to inquire about the possibility of becoming paid tutors.

For further information, contact the Rocklin Campus Learning Center at (916) 660-7220, Room LR-402; or the Nevada County Campus Learning Center at (530) 274-5308, Room N2-202.

## Umoja Learning Community

The Umoja Learning Community is open to all students and is designed to increase the retention and success rates as well as the graduation and transfer rates of African ancestry students. Umoja (a Kiswahili word meaning unity) is dedicated to enhancing the cultural and educational experiences of Black/African American and other students, seeking to educate the whole student—body, mind and spirit. The curriculum focuses on improving reading, writing, self-discipline and critical thinking skills. Program counselors provide assistance with the personal issues that often hinder Black/African American students in an educational setting. Benefits of participating in the Umoja program include a strong support system, integrated instruction, tutoring, motivational/cultural workshops and college campus tours, book loan program, and mentorship with campus faculty/staff and community members. Applications and enrollment eligibility information (<http://www.sierracollege.edu/student-services/specialized-programs/umoja>) are available on the Sierra College website or in the Rocklin campus Counseling Center. For additional information, contact Tonya Times at (916) 660-7415.

## Veterans Success Center

The Sierra College Veterans Success Center provides assistance to veterans and their dependents who are eligible for various educational benefits. The Sierra College Veterans Success Center is located in the Learning Resource Center the Rocklin campus or room N1 223 at the Nevada County Campus. For more information, please visit our website (<https://www.sierracollege.edu/student-services/support-programs/veterans.php>).

Students receiving GI Bill benefits are subject to the following general policies and requirements:

- New students must attend orientation and meet with the Sierra College Veterans Counselor before the start of their first semester.
- Official transcripts from all prior colleges, universities and training institutes must be submitted to the Sierra College Admissions and Records office.
- All prior college work must be evaluated for prior credit reporting. For this reason, it is best to order transcripts from previous colleges as early as possible.
- A veteran's educational goal/objective must be declared upon application for VA educational benefits.
- Each program change requires an appointment with the Veterans Counselor to obtain an education plan.

- Academic progress toward the stated degree objective must be satisfactory. For details, see the Probation and Dismissal sections of this catalog. Failure to maintain a 2.0 GPA may result in termination of benefits.
- Adds, drops, changes of address, etc., must be reported to the Veterans Resource Center.

**Veteran Dependent Exemption:** Those children and spouses of U.S. veterans with service connected disabilities or U.S. veterans who died in service or from service-connected disabilities may be eligible for a college fee waiver. For more information contact your county Veterans Services Office or the California Department of Veterans Affairs.

## Writing Center

The Sierra College Writing Centers provide students with professional support and guidance in all writing projects, regardless of course level or assignment complexity. Students may come to the Writing Center, second floor, Learning Resource Center at the Rocklin Campus, or Room N2-202 at the Nevada County Campus, for these services.

The Writing Center staff is committed to helping all students complete writing assignments successfully and on time, regardless of the student's academic preparation or language background. For further information, call (916) 660-7230 or (530) 274-5265, or email [writingcenter@sierracollege.edu](mailto:writingcenter@sierracollege.edu).